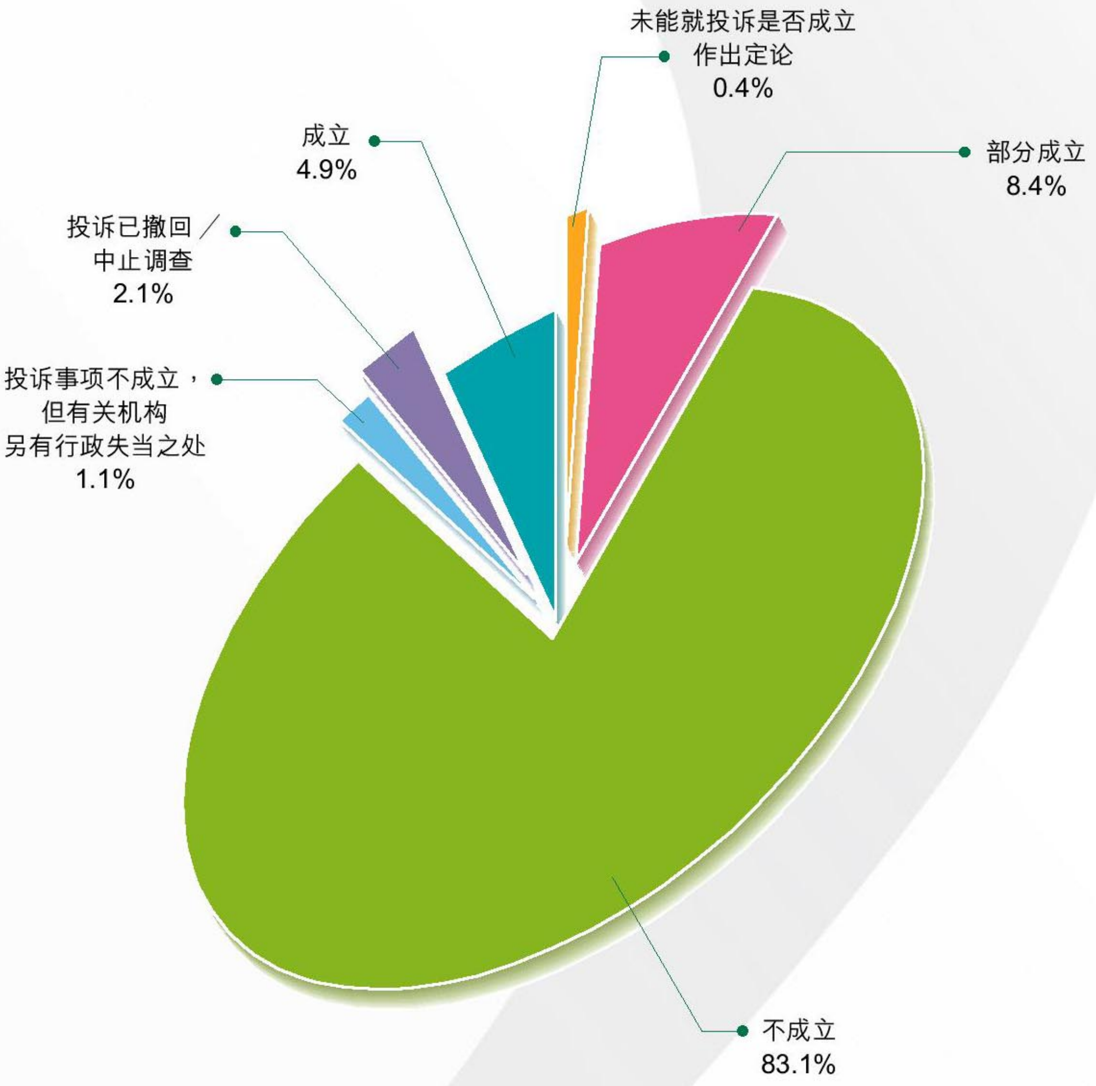
表 8

经全面调查后终结的投诉个案结果：284 宗



The Ombudsman 申訴專員